



## HP Servicio posgarantía para notebook de devolución al depósito por 1 año

**Marca :** HP

**Código del producto:** UM993PE

**Nombre del producto :** Servicio HP posgarantía para notebook de devolución al depósito por 1 año

- Diagnóstico de problemas y soporte remoto
- Soporte fuera del lugar y materiales
- Envío de devolución
- Envío al centro de reparación designado por HP
- Tiempo de resolución
- Plazo de cobertura

Servicio HP posgarantía para notebook de devolución al depósito por 1 año

HP Servicio posgarantía para notebook de devolución al depósito por 1 año:

El servicio de devolución fuera de las instalaciones para la asistencia de hardware de HP ofrece niveles de servicio de devolución a HP de alta calidad, con asistencia telefónica remota y reparación fuera de las instalaciones para productos elegibles, en un centro de reparaciones designado por HP. El servicio incluye la sustitución o reparación fuera de las instalaciones, materiales y piezas, mano de obra y el costo del envío para su devolución. HP ofrece niveles de servicio con opciones flexibles de envío al centro de reparaciones designado por HP.<sup>[1]</sup>



## HP Care Pack



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