



HP 1 año de soporte de hardware posgarantía al siguiente día hábil para impresora multifunción Color LaserJet M377/477

Marca : HP

Código del producto: U8TP7PE

Nombre del producto : 1 año de soporte de hardware posgarantía al siguiente día hábil HP para impresora multifunción Color LaserJet M377/477

- Diagnóstico de problemas y soporte remoto
- Soporte de hardware en el lugar - siguiente día hábil^[1]
- Recambio de piezas y materiales incluido
- Administración de escalamientos
- Cobertura para todos los componentes de marca HP

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HP 1 año de soporte de hardware posgarantía al siguiente día hábil para impresora multifunción Color LaserJet M377/477:

Si surgen problemas de hardware, cuanto antes pueda volver a operar, mejor. Tenga el conocimiento experto a mano con el Servicio en el sitio al siguiente día hábil HP^[1] y mejorará enormemente el tiempo de funcionamiento del producto. Con la asistencia remota de alta calidad y el práctico soporte en el sitio, disponible el siguiente día hábil, la ayuda está a su alcance cuando la necesita.



HP Care Pack

Features		Supplier features	
Type	On-site	Place of service	Onsite
Next Business Day (NBD)	✓	Warranty coverage	Post warranty
Service time (hours x days)	9x5	Coverage details	Standard workdays - 9 hours
Number of years	1 year(s)	Duration	1 year
On-site support	✓	Response time	Next business day response
Compatibility	Color LaserJet Pro MFP M477 series	Service method	Onsite repair
HP segment	Business	Care Pack type	Electronic
Supplier features		Coverage period	12 month(s)
Support type	Onsite repair	Warranty type	P

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