



HP 1 año de asistencia de hardware y posg. con resp. el siguiente día laborable y DMR para laptops

Marca : HP

Código del producto: U02BPPE

Nombre del producto : 1 año de asistencia de hardware y posg. HP con resp. el siguiente día laborable y DMR para laptops



HP Care Pack

- Diagnóstico de problemas y soporte remoto
 - Soporte de hardware in situ al siguiente día hábil^[1]
 - Recambio de piezas y materiales incluido
 - Procedimientos formales y administración de derivación
 - Acceso a herramientas e información de soporte electrónico
 - Soporte y acceso remoto a sistemas HP
 - Retención de soportes defectuosos
- Asistencia de hardware y posgarantía HP in situ al siguiente día laborable con retención de medios defectuosos, durante 1 año, para estaciones de trabajo móviles

HP 1 año de asistencia de hardware y posg. con resp. el siguiente día laborable y DMR para laptops:

Cuando surgen problemas de hardware, cuanto antes pueda volver al ruedo, mejor. Tengo expertos disponibles con el servicio HP para hardware in situ al siguiente día hábil ^[1] con retención de soportes defectuosos y mejore enormemente el tiempo de actividad de sus productos. Con asistencia remota de alta calidad o práctico soporte in situ disponible al siguiente día hábil, recibirá ayuda cuando la necesite, para que pueda seguir trabajando.

Supplier features		Supplier features	
Support type	Onsite repair	Response time	Next business day response
Place of service	Onsite	Service method	Onsite repair
Warranty coverage	Post warranty	Additional information	Excludes external monitor
Coverage details	Standard workdays - 9 hours	Additional support option	Defective media retention
Duration	1 year	Care Pack type	Electronic
		Coverage period	12 month(s)

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