



**HP Asistencia de hardware Active Care in situ al siguiente día laborable con protección frente a daños accidentales/retención de medios defectuosos durante 4 años para laptops**

**Marca :** HP

**Código del producto:** U42DHE

**Nombre del producto :** Asistencia de hardware HP Active Care in situ al siguiente día laborable con protección frente a daños accidentales/retención de medios defectuosos durante 4 años para laptops



**HP Care Pack**

- Funciones de asistencia aptas para HP TechPulse
  - Diagnóstico de problemas y soporte remoto
  - Asistencia de hardware in situ al siguiente día laborable<sup>[1]</sup>
  - Protección frente a daños accidentales, retención de medios defectuosos
  - Piezas de repuesto y materiales
  - Actualizaciones de firmware para determinados productos
- Asistencia de hardware HP Active Care in situ al siguiente día laborable con protección frente a daños accidentales/retención de medios defectuosos durante 4 años para laptops

HP Asistencia de hardware Active Care in situ al siguiente día laborable con protección frente a daños accidentales/retención de medios defectuosos durante 4 años para laptops:

HP Active Care ayuda a que el departamento de TI logre tiempo de funcionamiento óptimo y asista en la resolución de problemas con dispositivos HP de manera rápida.<sup>[1,2]</sup> Gracias a la asistencia técnica remota, el análisis del estado del dispositivo predictivo, los servicios de recuperación y la respuesta in situ al siguiente día laborable, HP Active Care mantiene a los empleados trabajando en la oficina o mientras se trasladan.

| Features        |                              | Features                 |             |
|-----------------|------------------------------|--------------------------|-------------|
| Type            | On-site                      | On-site support          | ✓           |
| Service type    | Accidental Damage Protection | <b>Supplier features</b> |             |
| Number of years | 4 year(s)                    | Coverage period          | 48 month(s) |



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