



HP Asistencia de hardware Active Care in situ al siguiente día laborable con protección frente a daños accidentales/retención de medios defectuosos durante 5 años para laptops

Marca : HP

Código del producto: U42DJE

Nombre del producto : Asistencia de hardware HP Active Care in situ al siguiente día laborable con protección frente a daños accidentales/retención de medios defectuosos durante 5 años para laptops



HP Care Pack

- Funciones de asistencia aptas para HP TechPulse
- Diagnóstico de problemas y soporte remoto
- Asistencia de hardware in situ al siguiente día laborable^[1]
- Protección frente a daños accidentales, retención de medios defectuosos
- Piezas de repuesto y materiales
- Actualizaciones de firmware para determinados productos

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HP Asistencia de hardware Active Care in situ al siguiente día laborable con protección frente a daños accidentales/retención de medios defectuosos durante 5 años para laptops:

HP Active Care ayuda a que el departamento de TI logre tiempo de funcionamiento óptimo y asista en la resolución de problemas con dispositivos HP de manera rápida.^[1,2] Gracias a la asistencia técnica remota, el análisis del estado del dispositivo predictivo, los servicios de recuperación y la respuesta in situ al siguiente día laborable, HP Active Care mantiene a los empleados trabajando en la oficina o mientras se trasladan.

Features		Features	
Service type	Accidental Damage Protection	On-site support	✓
Response time	1 h	Supplier features	
Number of years	5 year(s)	Coverage period	60 month(s)



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