



HP 4y Next Business Day Onsite DMR DT Solution Supp

Marca : HP

Código del producto: U53CVE

Nombre del producto : 4 a. sop. soluc. al siguiente día laborable in situ con DMR para DT

4 a. sop. soluc. al siguiente día laborable in situ con DMR para DT

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En el caso de que surjan problemas de hardware, cuanto antes pueda retomar su actividad, mejor. Tenga a un experto a mano con el soporte para soluciones in situ al siguiente día laborable de HP⁽¹⁾ con retención de medios defectuosos. Con la asistencia remota de alta calidad o el práctico soporte in situ disponible al siguiente día laborable, podrá disponer de ayuda cuando la necesite y volver al trabajo lo antes posible. También estará disponible la retención de soportes defectuosos, pero solo cubrirá el equipo base de la solución y no se extenderá a ninguno de los periféricos. La solución cubre el hardware base y hasta 6 periféricos adicionales vendidos conjuntamente. La solución incluye artículos como monitores (máximo 2), estaciones de acoplamiento, teclados inalámbricos, ratones inalámbricos y auriculares.



HP Care Pack

Supplier features		Supplier features	
Support type	Onsite repair	Response time	Next business day response
Place of service	Onsite	Service method	Onsite repair
Warranty coverage	In warranty	Additional support option	Defective media retention; PC Solution
Coverage details	Standard workdays - 9 hours	Care Pack type	Electronic
Duration	4 years	Coverage period	48 month(s)

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