



DELL Actualización de 3 años Basic Onsite a 5 años ProSupport

Marca : DELL

Código del producto: N_PTL1_N3_P5

Nombre del producto : Actualización de 3 años Basic Onsite a 5 años ProSupport



- Acceso directo 24x7 a ingenieros de ProSupport en la región sin guiones predefinidos
- Soporte de hardware y software, resolución proactiva de problemas con conocimientos basados en telemetría
- Soporte en el sitio al siguiente día laboral después del diagnóstico remoto
- Active SupportAssist para la detección automatizada de problemas, la resolución proactiva y las alertas del equipamiento
- Autorreparación antes de que ocurran problemas
- Aumento de la productividad
- Beneficiarse de una resolución hipereficiente

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Características		Características	
Cantidad de licencia	1 licencia(s)	Número de años	5 Año(s)
Tipo de servicio	ProSupport	Soporte por teléfono	✓
Servicio incluido	Piezas y mano de obra	Soporte Web	✓
Tiempo de servicio (horas x días)	24x7x365	Solución de problemas	✓
		Reemplazo de piezas	✓
		Compatibilidad	Dell Pro MFF QCM1250 Dell Pro Slim QCS1250

Catalog Object Cloud



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