



## DELL Actualización de 1 año Basic Onsite a 3 años ProSupport Plus

Marca : DELL

Código del producto:  
N\_DPROVL1\_N1\_M3

Nombre del producto : Actualización de 1 año Basic Onsite a 3 años ProSupport Plus

- Acceso directo priorizado 24x7 a ingenieros de ProSupport en la región sin guiones predefinidos, resolución proactiva de problemas con conocimientos basados en telemetría
- Habilite SupportAssist para scripts de autorreparación personalizables, optimización automatizada de PC y detección de problemas, resolución proactiva y alertas
- Conservación de su disco duro después del reemplazo para garantizar la seguridad de los datos
- Reparación de daños causados por accidentes como caídas, derrames y sobretensiones eléctricas
- Soporte automatizado y personalizado para eliminar el tiempo de inactividad

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DELL Actualización de 1 año Basic Onsite a 3 años ProSupport Plus. Cantidad de licencia: 1 licencia(s), Número de años: 3 Año(s), Tiempo de servicio (horas x días): 24x7x365



| Características                   |                       | Características       |   |
|-----------------------------------|-----------------------|-----------------------|---|
| Cantidad de licencia              | 1 licencia(s)         | Soporte por teléfono  | ✓   |
| Tipo de servicio                  | ProSupport Plus       | Soporte Web           | ✓   |
| Servicio incluido                 | Piezas y mano de obra | Solución de problemas | ✓   |
| Tiempo de servicio (horas x días) | 24x7x365              | Reemplazo de piezas   | ✓   |
| Número de años                    | 3 Año(s)              |                       |   |
|                                   |                       | Compatibilidad        | Dell Pro 14 Essential PV14250 Dell Pro 14 Essential PV14255 Dell Pro 15 Essential PV15250 |

## Catalog Object Cloud



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