



HP 5y Onsite w/Predictive Detection Alerts/TRV LE Workstation

Marca : HP

Código del producto: US6B8E

Nombre del producto : 5y Onsite w/Predictive Detection Alerts/TRV LE Workstation

- Información predictiva basada en IA y asistencia proactiva in situ
 - Alertas para el usuario final y tickets de IT automatizados
 - Diagnóstico de problemas y soporte remoto
 - Reparación o sustitución in situ dondequiera que trabajes
 - Soporte de viaje
- 5y Onsite w/Predictive Detection Alerts/TRV LE Workstation

HP 5y Onsite w/Predictive Detection Alerts/TRV LE Workstation:

Limita las interrupciones con un servicio de asistencia técnica remoto y reparaciones in situ gracias a la detección predictiva de problemas, las alertas y la automatización basadas en IA.

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HP Care Pack

Características		Características del proveedor	
Tipo	In situ	Cobertura de la garantía	Bajo garantía
Tipo de servicio	Next Business Day	Detalles de cobertura	Días laborables estándar - 9 horas
Tiempo de respuesta	9 h	Duración	5 years
Número de años	5 año(s)	Tiempo de respuesta	Respuesta el siguiente día laborable
Código UNSPSC	81111812	Método de servicio	Soporte in situ y predictivo
Características del proveedor		Opción de servicio de asistencia adicional	Travel coverage
Tipo de servicio de asistencia	Reparación in situ	Tipo de servicio de asistencia Care Pack	Electronic
Lugar de servicio	Remoto e in situ	Período de cobertura (meses)	60

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