



HP 3y Onsite w/Predictive Detection Alerts/TRV Desktop

Marca : HP

Código del producto: UT2U8E

Nombre del producto : 3y Onsite w/Predictive Detection Alerts/TRV Desktop



- Información predictiva basada en IA y asistencia proactiva in situ
 - Alertas para el usuario final y tickets de IT automatizados
 - Diagnóstico de problemas y soporte remoto
 - Reparación o sustitución in situ dondequiera que trabajes
 - Soporte de viaje
- 3y Onsite w/Predictive Detection Alerts/TRV Desktop

HP 3y Onsite w/Predictive Detection Alerts/TRV Desktop:

Limita las interrupciones con un servicio de asistencia técnica remoto y reparaciones in situ gracias a la detección predictiva de problemas, las alertas y la automatización basadas en IA.

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Características		Características del proveedor	
Tipo	In situ	Detalles de cobertura	Días laborables estándar - 9 horas
Número de años	3 año(s)	Duración	3 years
Código UNSPSC	81111812	Tiempo de respuesta	Respuesta el siguiente día laborable
Características del proveedor		Método de servicio	Soporte in situ y predictivo
Tipo de servicio de asistencia	Reparación in situ	Opción de servicio de asistencia adicional	Travel coverage
Lugar de servicio	Remoto e in situ	Tipo de servicio de asistencia Care Pack	Electronic
Cobertura de la garantía	Bajo garantía	Periodo de cobertura (meses)	36

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