



## HP 4y Onsite w/DMR/TRV Desktop Support

Marca : HP

Código del producto: UT2U6E

Nombre del producto : 4y Onsite w/DMR/TRV Desktop Support



# HP Care Pack

- Opta por los datos del dispositivo que permiten diagnosticar y solucionar los problemas del ordenador.
  - Diagnóstico de problemas y soporte remoto
  - Reparación o sustitución in situ dondequiera que trabajes
  - Retención de soportes defectuosos
  - Soporte de viaje
- 4y Onsite w/DMR/TRV Desktop Support

HP 4y Onsite w/DMR/TRV Desktop Support:

Confía en HP para solucionar los problemas del ordenador mediante el servicio de asistencia técnica remoto y las cómodas reparaciones in situ. La información opcional sobre los dispositivos permite a HP solucionar rápidamente los problemas.

HP 4y Onsite w/DMR/TRV Desktop Support. Número de años: 4 año(s), Tipo: In situ

Características		Características del proveedor	
Tipo	In situ	Detalles de cobertura	Días laborables estándar - 9 horas
Número de años	4 año(s)	Duración	4 years
Soporte en sitio	✓	Tiempo de respuesta	Respuesta el siguiente día laborable
Código UNSPSC	81111812	Método de servicio	Reparación in situ
Características del proveedor		Opción de servicio de asistencia adicional	Defective media retention; Travel coverage
Tipo de servicio de asistencia	Reparación in situ	Tipo de servicio de asistencia Care Pack	Electronic
Lugar de servicio	In situ	Período de cobertura (meses)	48
Cobertura de la garantía	Bajo garantía		

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