



HP 4y Onsite w/Predictive Detection Alerts/Preferred Access/DMR/TRV Desktop



Marca : HP

Código del producto: UT2V8E

Nombre del producto : 4y Onsite w/Predictive Detection Alerts/Preferred Access/DMR/TRV Desktop

- Información predictiva basada en IA y asistencia proactiva in situ
 - Alertas para el usuario final y tickets de IT automatizados
 - Diagnóstico de problemas y soporte remoto
 - Reparación o sustitución in situ dondequiera que trabajes
 - Acceso preferente a piezas de repuesto y expertos del servicio HP
 - Retención de soportes defectuosos
 - Soporte de viaje
- 4y Onsite w/Predictive Detection Alerts/Preferred Access/DMR/TRV Desktop

[HP 4y Onsite w/Predictive Detection Alerts/Preferred Access/DMR/TRV Desktop:](#)

Evita interrupciones con nuestro servicio de asistencia técnica más rápido, que incluye alertas predictivas de problemas basadas en IA, acceso preferente al servicio de asistencia remota por parte de expertos y reparación in situ.^[1]

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Características		Características del proveedor	
Tipo	In situ	Detalles de cobertura	Standard workdays - 9 hours
Número de años	4 año(s)	Duración	4 years
Código UNSPSC	81111812	Tiempo de respuesta	Next business day response
Características del proveedor		Método de servicio	Predictive support with preferred access
Tipo de servicio de asistencia	AI-powered insights w/onsite repair / preferred access	Opción de servicio de asistencia adicional	Defective media retention; Travel coverage
Lugar de servicio	Remote and onsite	Tipo de servicio de asistencia Care Pack	Electronic
Cobertura de la garantía	In warranty	Periodo de cobertura (meses)	48

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