



## HP 4y Onsite w/Predictive Detection Alerts/DMR/TRV LE Workstation



Marca : HP

Código del producto: US6A2E

Nombre del producto : 4y Onsite w/Predictive Detection Alerts/DMR/TRV LE Workstation

- Información predictiva basada en IA y asistencia proactiva in situ
- Alertas para el usuario final y tickets de IT automatizados
- Diagnóstico de problemas y soporte remoto
- Reparación o sustitución in situ dondequiera que trabajes
- Retención de soportes defectuosos
- Soporte de viaje

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HP 4y Onsite w/Predictive Detection Alerts/DMR/TRV LE Workstation:

Limita las interrupciones con un servicio de asistencia técnica remoto y reparaciones in situ gracias a la detección predictiva de problemas, las alertas y la automatización basadas en IA.

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Características		Características del proveedor	
Tipo	In situ	Detalles de cobertura	Standard workdays - 9 hours
Número de años	4 año(s)	Duración	4 years
Código UNSPSC	81111812	Tiempo de respuesta	Next business day response
Características del proveedor		Método de servicio	Onsite and predictive support
Tipo de servicio de asistencia	AI-powered insights w/onsite repair	Opción de servicio de asistencia adicional	Defective media retention; Travel coverage
Lugar de servicio	Remote and onsite	Tipo de servicio de asistencia Care Pack	Electronic
Cobertura de la garantía	In warranty	Periodo de cobertura (meses)	48

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