



## HP 5y Onsite w/Predictive Detection Alerts/DMR/TRV LE Workstation



Marca : HP

Código del producto: US6A3E

Nombre del producto : 5y Onsite w/Predictive Detection Alerts/DMR/TRV LE Workstation

- Información predictiva basada en IA y asistencia proactiva in situ
- Alertas para el usuario final y tickets de IT automatizados
- Diagnóstico de problemas y soporte remoto
- Reparación o sustitución in situ dondequiera que trabajes
- Retención de soportes defectuosos
- Soporte de viaje

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HP 5y Onsite w/Predictive Detection Alerts/DMR/TRV LE Workstation:

Limita las interrupciones con un servicio de asistencia técnica remoto y reparaciones in situ gracias a la detección predictiva de problemas, las alertas y la automatización basadas en IA.

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Características		Características del proveedor	
Tipo	In situ	Detalles de cobertura	Standard workdays - 9 hours
Número de años	5 año(s)	Duración	5 years
Código UNSPSC	81111812	Tiempo de respuesta	Next business day response
Características del proveedor		Método de servicio	Onsite and predictive support
Tipo de servicio de asistencia	Onsite repair	Opción de servicio de asistencia adicional	Defective media retention; Travel coverage
Lugar de servicio	Remote and onsite	Tipo de servicio de asistencia Care Pack	Electronic
Cobertura de la garantía	In warranty	Periodo de cobertura (meses)	60

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