



HP 4y Onsite w/Predictive Detection Alerts/Preferred Access/TRV LE Workstation



HP Care Pack

Marca : HP

Código del producto: US6A5E

Nombre del producto : 4y Onsite w/Predictive Detection Alerts/Preferred Access/TRV LE Workstation

- Información predictiva basada en IA y asistencia proactiva in situ
 - Alertas para el usuario final y tickets de IT automatizados
 - Diagnóstico de problemas y soporte remoto
 - Reparación o sustitución in situ dondequiera que trabajes
 - Acceso preferente a piezas de repuesto y expertos del servicio HP
 - Soporte de viaje
- 4y Onsite w/Predictive Detection Alerts/Preferred Access/TRV LE Workstation

HP 4y Onsite w/Predictive Detection Alerts/Preferred Access/TRV LE Workstation:

Evita interrupciones con nuestro servicio de asistencia técnica más rápido, que incluye alertas predictivas de problemas basadas en IA, acceso preferente al servicio de asistencia remota por parte de expertos y reparación in situ.^[1]

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Características		Características del proveedor	
Tipo	In situ	Cobertura de la garantía	In warranty
Tipo de servicio	Next Business Day	Detalles de cobertura	Standard workdays - 9 hours
Tiempo de respuesta	9 h	Duración	4 years
Número de años	4 año(s)	Tiempo de respuesta	Next business day response
Código UNSPSC	81111812	Método de servicio	Predictive support with preferred access
Características del proveedor		Opción de servicio de asistencia adicional	Travel coverage
Tipo de servicio de asistencia	AI-powered insights w/onsite repair / preferred access	Tipo de servicio de asistencia Care Pack	Electronic
Lugar de servicio	Remote and onsite	Periodo de cobertura (meses)	48

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