



HP 5y Onsite w/Predictive Detection Alerts/Preferred Access/DMR/TRV LE Workstation



Marca : HP

Código del producto: US6A9E

Nombre del producto : 5y Onsite w/Predictive Detection Alerts/Preferred Access/DMR/TRV LE Workstation

- Información predictiva basada en IA y asistencia proactiva in situ
- Alertas para el usuario final y tickets de IT automatizados
- Diagnóstico de problemas y soporte remoto
- Reparación o sustitución in situ dondequiera que trabajes
- Acceso preferente a piezas de repuesto y expertos del servicio HP
- Retención de soportes defectuosos
- Soporte de viaje

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Evita interrupciones con nuestro servicio de asistencia técnica más rápido, que incluye alertas predictivas de problemas basadas en IA, acceso preferente al servicio de asistencia remota por parte de expertos y reparación in situ.^[1]

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Características		Características del proveedor	
Tipo	In situ	Detalles de cobertura	Standard workdays - 9 hours
Número de años	5 año(s)	Duración	5 years
Código UNSPSC	81111812	Tiempo de respuesta	Next business day response
Características del proveedor		Método de servicio	Predictive support with preferred access
Tipo de servicio de asistencia	AI-powered insights w/onsite repair / preferred access	Opción de servicio de asistencia adicional	Defective media retention; Travel coverage
Lugar de servicio	Remote and onsite	Tipo de servicio de asistencia Care Pack	Electronic
Cobertura de la garantía	In warranty	Periodo de cobertura (meses)	60

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