



HP 4y Onsite w/DMR/TRV Desktop Support

Marca : HP

Código del producto: US5W0E

Nombre del producto : 4y Onsite w/DMR/TRV Desktop Support



- Opta por los datos del dispositivo que permiten diagnosticar y solucionar los problemas del ordenador.
 - Diagnóstico de problemas y soporte remoto
 - Reparación o sustitución in situ dondequiera que trabajes
 - Retención de soportes defectuosos
 - Soporte de viaje
- 4y Onsite w/DMR/TRV Desktop Support

HP 4y Onsite w/DMR/TRV Desktop Support:

Confía en HP para solucionar los problemas del ordenador mediante el servicio de asistencia técnica remoto y las cómodas reparaciones in situ. La información opcional sobre los dispositivos permite a HP solucionar rápidamente los problemas.

HP 4y Onsite w/DMR/TRV Desktop Support. Número de años: 4 año(s), Tipo: In situ

| Características | | Características del proveedor | |
|--------------------------------|--------------------|--|--|
| Tipo | In situ | Detalles de cobertura | Días laborables estándar - 9 horas |
| Número de años | 4 año(s) | Duración | 4 years |
| Código UNSPSC | 81111812 | Tiempo de respuesta | Respuesta el siguiente día laborable |
| Características del proveedor | | Método de servicio | Reparación in situ |
| Tipo de servicio de asistencia | Reparación in situ | Opción de servicio de asistencia adicional | Defective media retention; Travel coverage |
| Lugar de servicio | In situ | Tipo de servicio de asistencia Care Pack | Electronic |
| Cobertura de la garantía | Bajo garantía | Período de cobertura (meses) | 48 |

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