



## DELL Actualización de 1 año Basic Onsite a 3 años ProSupport

Marca : DELL

Código del producto: N\_TOM1\_N1\_P3

Nombre del producto : Actualización de 1 año Basic Onsite a 3 años ProSupport

- Acceso directo 24x7 a ingenieros de ProSupport en la región sin guiones predefinidos
- Soporte de hardware y software, resolución proactiva de problemas con conocimientos basados en telemetría
- Soporte en el sitio al siguiente día laboral después del diagnóstico remoto
- Active SupportAssist para la detección automatizada de problemas, la resolución proactiva y las alertas del equipamiento
- Autorreparación antes de que ocurran problemas
- Aumento de la productividad
- Beneficiarse de una resolución hipereficiente

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Características		Características	
Tipo de servicio	ProSupport	Soporte por teléfono	✓
Servicio incluido	Piezas y mano de obra	Soporte Web	✓
Tiempo de servicio (horas x días)	24x7x365	Solución de problemas	✓
Número de años	3 Año(s)	Reemplazo de piezas	✓
		Compatibilidad	Dell SFF ECS1250

## Catalog Object Cloud



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